



Where to Start... Transportation

Here is a list of resources you can use when you start to look for information about how to find help for your transportation needs

There are many different transportation services available at different costs for you during your cancer journey if you need help getting to and from appointments.

- Each program has different rules about who they give rides to
- Many of the services listed below will need you to register, book a ride in advance, and let them know about cancellations as soon as possible.

For the most up to date information, please call the service you are interested.

Wheels of Hope (WOH), Canadian Cancer Society



Call: 1-888-939-3333

Visit the website: <https://cancer.ca/en/living-with-cancer/how-we-can-help/transportation>

Who do they give rides to?

- They provide transportation to people with cancer for cancer related medical appointments
- In order to get a ride, you must register to be one of their clients through a member of their treatment team; and
- Have no other means of transportation available
- Referrals for eligible clients need to be filled out online by a member of your healthcare team. Once the referral is received, a member of the WHO transportation team will contact you within 1 business day to complete registration.

Referral link: <https://forms.office.com/pages/responsepage.aspx?id=t7FBp6bkFkeSY-2wyhr-W983rG2wSZEgZY2y051tNBUQ00zSFZTV1JLRE5aSFRXSzFUOVUzNUlzWiQIQCN0PWcu&web=1&wdLOR=cB9D0DB14-542E-4154-A043-FE01E00ED2A6>



- Registration and trip requests can be taken with 3 business days' notice to book a trip

Where is this service available?

If you live in Ontario, this service is available to you.

How much will it cost?

Annual \$100 registration fee paid, with compassionate program available if unable to pay the fee

Regional Para-Transport Systems

If you are travelling using two of these programs, you will need to book and pay both programs separately.

Many regions in Ontario have their own transportation system for people who need help moving around. For information on the cost of the program and other details, call the number below for the area you live in.

- Region of Peel's Transhelp
Call: 905-791-1015
- Toronto's Wheel-Trans
Call: 416-393-4111
- Oakville's Care-A-Van
Call: 905-337-9222

Cancer Assistance Services Halton Hills (CASHh)



Call: 905-702-8886

Visit CASHh's website: <https://cancerassistance.org/>

Who do they give rides to?

- They provide transportation to people with cancer for cancer related medical appointments
- In order to get a ride, you must register to be one of their clients

Where is this service available?

If you live in Georgetown or Acton, this service is available to you.

How much will it cost?

The ride is **free**.

Canes Community Care Seniors Ride Connect



Call: 416-743-3892

Visit the website: <https://www.canes.on.ca/services/ride-connect-transportation>

Who do they give rides to?

- They provide transportation for medical and other health care appointments
- They have rules about who can get a ride from them
- They may need to ask you questions about where you live, your age and/or physical ability and financial status.

Where is this service available?

- Brampton
- Etobicoke

- Milton
- Woodbridge

How much will it cost?

The cost of the ride will depend on how far you need to travel.

Caledon Community Services –Transportation Program



Call: 905-584-2300 extension 204

Visit the Website: <https://ccs4u.org/health/transportation>

Who do they give rides to?

- They provide transportation for medical and other health care appointments
- They have rules about who can get a ride from them
- They may need to ask you questions about where you live, your age and/or physical ability and financial status.

Where is this service available?

If you live in the Town of Caledon, this service is available to you.

How much will it cost?

If you are travelling to Mississauga, there is a flat fee of \$20 each way.

Ride with Care



Call: 647-848-4205

Visit the website: <https://ridewithcare.ca/>

Who do they give rides to?

- Seniors
People who need help moving around

Where is this service available?

- Region of Peel

How much will it cost?

- Flat Fee (\$39.99 one way)
 - The flat fee is available from 9:00 a.m. to 2:30 p.m. (weekdays)
 - The flat fee applies to you if your travel distance to the hospital is 15 to 20 kilometers or less

If you will be travelling more than 15 to 20 kilometers to get to the hospital, the price you pay will be different.

Mobility Transportation



Call: 905-617-3737

Visit the Mobility Transportation Website: <https://mobilitydispatch.com/services.php>

Who do they give rides to?

- People who need help moving around
- If you do not need help moving around, you may still be able to use this service

Where is this service available?

- Oakville
- Mississauga
- Milton
- Burlington

How much will it cost?

- Minimum \$109 for a local return trip
- The cost of the ride will depend on how far you need to travel.

Ontario Works & Ontario Disability Support Program

If you are getting support through Ontario Works (O.W.) or Ontario Disability Support Program (O.D.S.P.), these programs cover the cost of your transportation when the cost is more than \$15 per month.



You must fill out a Mandatory Special Necessities (M.S.N.) Benefit Request form to get transportation coverage from these programs. For more information about getting to and from your medical appointments, speak to your O.W. or O.D.S.P. worker.

Wheelchair Taxi

Many taxi companies have accessible taxis. You may need to book these taxis ahead of time. Check with your local taxi companies for more information. Some taxi companies may charge more for an accessible taxi.



The Carlo Fidani Peel Regional Cancer Centre **905-813-4411**
Betty and Buster Lockwood Cancer Detection & Treatment Centre **416-521-4110**
<https://www.thp.ca/patientservices/CancerServices/Pages/default.aspx>

Important Note:

This resource was created by Trillium Health Partners to provide patients, families and caregivers with general information about transportation resources. The information in this resource does not replace medical advice. Every effort has been made to ensure that the information in this resource is complete, correct and up-to-date, but no guarantee is made to this effect. If you have any questions or concerns about the information in this resource, please talk to your healthcare team. **Updated:** January 2023

References: Graphic icons modified and retrieved from (August 2022): <https://thenounproject.com>