

**Careteam Technologies acquires Trillium Health Partners' Care Connector in first  
Medical Technology Commercialization Project**  
*Care Connector will advance patient-centered integrated care coordination across the  
continuum of care*

**Mississauga, Ontario (Wednesday, May, 24, 2023)** – Careteam Technologies, a cutting-edge Canadian digital health company with a focus on integrated care, has acquired Care Connector, a unique patient-centred technology solution that was developed by the team at Trillium Health Partners' Institute for Better Health (IBH) to improve the integration and coordination of care planning. The combination of both the Careteam and Care Connector platforms will enable a more streamlined and integrated experience for patients as they move between acute care settings, home, and community care.

Careteam, created by Careteam Technologies, is an innovative collaboration platform that brings the patient, personal support team and health care providers together with an integrated care plan, instant communications, and population health analytics to better enable care transitions and complex chronic care management in an often fragmented health care environment.

Care Connector was developed internally at THP and co-designed with more than 2,400 health care providers by THP's Institute for Better Health to support and improve in-hospital team-based care and pre-discharge care planning and coordination.

Together, the combined platform will create the standard for the newly forming Ontario Health Teams, and regional health networks everywhere, enabling them to deliver on the vision of person-centered coordinated care, and effective engagement of the patient and family. They can start by quickly focusing on initial priority populations, or move directly to integrating care at an overall community level.

Careteam Technologies and THP are collaborating with the Mississauga Health Ontario Health Team, with a first deployment of the combined platform focused on enabling truly collaborative team-based care coordination of palliative care. Meeting the key priorities raised through co-design, the platform will empower patients, caregivers and families to have the ability to identify who is on their team and invite them to the platform. Frontline providers will be connected to enable the seamless sharing of key information across partners and sectors to facilitate smooth transitions of care. The platform can be scaled to any clinical area across community and acute settings.

"The potential of combining both of these patient-centred platforms is undeniable and will create a gold standard solution for more integrated care planning and coordination," said Simone Harrington, VP, Institute for Better Health. "We are proud of the collaboration and ingenuity of the IBH team who created this product and who work diligently to identify and create innovative solutions that will transform the way health care is delivered in our community and improve the patient, caregiver and provider experience."

Both the Care Connector and Careteam platforms were created with generous support from the Centre for Aging + Brain Health Innovation (CABHI), powered by Baycrest, which helps innovators develop, disseminate, scale and promote adoption of promising innovations in the aging and brain health sector.

"This is a great example of a Canadian health care organisation using its knowledge and expertise to innovate in an area of proven need, and partnering effectively with the private sector to commercialise the results for positive impact on Canadians," said Dr. Alexandra T. Greenhill, founder CEO and Chief Medical Officer of Careteam Technologies. "We are

excited to be working with THP to demonstrate the power of digital technology in health care to make a real difference in the lives of patients."

**About Trillium Health Partners:**

Trillium Health Partners (THP) is the largest community-based hospital network in Canada with over 1.7 million patient visits annually, and 7 times more acute inpatients than the average Ontario hospital. Comprised of Credit Valley Hospital, Mississauga Hospital and Queensway Health Centre, THP serves the growing and diverse populations of Mississauga, West Toronto and surrounding communities. THP is a teaching hospital affiliated with the University of Toronto and home of the Institute for Better Health (IBH). As THP's research and innovation engine, IBH is a core enabler of THP's mission of a new kind of health care for a healthier community through the application of scientific expertise, innovative thinking and partnerships.

**About the Institute for Better Health**

As Trillium Health Partner's (THP) research and innovation engine, the Institute for Better Health (IBH) is a core enabler of THP's mission of a new kind of health care for a healthier community through the application of scientific expertise, innovative thinking and partnerships. Focused on generating cutting-edge science and innovation in health service delivery and population health, IBH leads practical research and innovation that shapes how we engage, design, deliver, and sustain health care to solve problems stretching from the bedside to the system. For more information, please visit [instituteforbetterhealth.com](http://instituteforbetterhealth.com).

**About Careteam Technologies:**

Careteam is a Canadian physician founded cutting-edge tech company that is focused on improving health care delivery through advanced technology solutions. The company's innovative platform enables health care providers to communicate and collaborate with patients, families and other health providers more effectively, improving patient care quality, safety, outcomes and satisfaction while reducing costs and supporting provider health and well-being. The Careteam platform was developed with support from the Centre for Aging + Brain Health Innovation (CABHI), powered by Baycrest, National Research of Canada (NRC) Industrial Research Assistance Program (IRAP), BC TECH, Innovate BC. Canada's Digital Technology Supercluster, Scale AI, MITACS, Creative Destruction Lab, Startup Health, MaRS Discovery District and AARP Innovation Labs. For more information, please visit [www.getcareteam.com](http://www.getcareteam.com) and [www.getcareconnector.com](http://www.getcareconnector.com).

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