

FOR IMMEDIATE RELEASE

TRILLIUM HEALTH PARTNERS CELEBRATES YEAR OF ACHIEVEMENTS WHILE WORKING TOGETHER TO FIGHT GLOBAL HEALTH CRISIS

Largest hospital in Canada thanks community for help in battling COVID-19 pandemic

July 23, 2020 (MISSISSAUGA, ON) — In the 2019-20 year, Trillium Health Partners (THP) had its busiest, most demanding year yet with a record 1.75 million patient visits, 277,467 visits to the hospital's Emergency Departments (ED) and Urgent Care Centre, 64,837 surgeries performed and 8,671 babies delivered. We also ended the year fighting COVID-19 on behalf of this community.

At THP's Annual General Meeting, the following achievements were shared from the past year toward creating a new kind of health care for a healthier community:

- Increasing capacity both inside and outside the hospital to provide more patients with the right care in the right place at the right time;
- Opening three units at the Reactivation Care Centre in partnership with Humber River Hospital, adding 69 beds of capacity, so patients receive the specialized care and support they need, including occupational therapy, recreational therapy and physiotherapy, to improve their health outcomes and patient experience;
- Advancing our strategy to transform the way we deliver care by moving forward on plans to expand and modernize our existing sites to meet the community's health care needs for years to come;
- Announcing the location of a new health centre in partnership with Heart House Hospice that will improve access to long-term and hospice palliative care for the people in Mississauga;
- Preparing the organization for the installation of its new Hospital Information System, OneTHP, a project that unlocks quality improvement and opportunity for future innovation;
- Becoming the first of 24 teams in the province to be announced as the Mississauga
 Ontario Health Team (M-OHT), to implement a new model of delivering care that better
 connects patients and providers in their communities to improve patient outcomes;
- Launching Project NOW with community partners to eliminate child and youth suicide in Mississauga in 10 years;
- Launching and leading the new Canadian health innovation the CANHealth Network so THP and other Canadian health care organizations will be connected to medical technology companies who can help with solutions to the challenges we face.

"THP continues to build important partnerships to ensure it can deliver the care this community needs for decades to come," said Alan MacGibbon, Board Chair, THP. "The achievements of this past year, including the way the hospital and community rallied together to fight COVID-19, demonstrate that we are truly Better Together."

This community was hit harder than many by the global pandemic. The challenges presented by COVID-19 meant THP had to rethink and reorganize how care was delivered.



"This global health crisis has been an unprecedented time in our history as an organization and as a community," said Michelle DiEmanuele, President & CEO, Trillium Health Partners. "It meant continuing to innovate and reimagine how to provide care in this new reality. I want to thank everyone for their unwavering commitment and dedication over the past year, and recent months, to being flexible and responsive, delivering high quality exceptional care and keeping one another safe during this time."

Over the next 20 years, no hospital in Ontario will require more services or beds than THP. To help meet the growing demand, the hospital continues to move ahead with plans for a major redevelopment and expansion project at the Mississauga Hospital and the Queensway Health Centre that will increase health care services capacity for the community.

THP received tremendous support from the community this year through more than 49,000 donations and 78 community fundraising events. When the pandemic hit, there was an outpouring of support with more than \$5 million raised in monetary and in-kind donations by the community to support THP's fight against COVID-19.

"Once again our community stepped up to support the hospital raising a remarkable \$38.4 million," said Caroline Riseboro, President and CEO, THP Foundation. "Your gifts ensure THP has the crucial resources, such as updated patient spaces and advanced equipment and technology, to ensure exceptional care for our rapidly growing community. Thank you so much for your generosity."

To read the joint Trillium Health Partners and Trillium Health Partners Foundation Annual Community Report and view full financial statements, please visit trilliumhealthpartners.ca.

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Trillium Health Partners

Trillium Health Partners is one of the largest community-based hospital systems in Canada. Comprised of Credit Valley Hospital, the Mississauga Hospital and the Queensway Health Centre, Trillium Health Partners serves the growing and diverse populations of Mississauga, West Toronto and surrounding communities. Trillium Health Partners is a teaching hospital affiliated with the University of Toronto and is an associate member of the Toronto Academic Health Science Network.

Trillium Health Partners Foundation

Trillium Health Partners Foundation was formed in July 2013 upon the successful amalgamation of Trillium Health Centre Foundation and The Credit Valley Hospital Foundation. Together as one foundation, Trillium Health Partners Foundation is dedicated to raising the critical funds needed to address the highest priority needs of Trillium Health Partners.

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