

FOR IMMEDIATE RELEASE

**Trillium Health Partners boldly reimagining connected, personalized, and proactive care designed for the health of the community**

*New Annual Community Report highlights key achievements from past year*

**(MISSISSAUGA, ON – June 10, 2025)** – Trillium Health Partners has released its 2024–25 Annual Community Report, highlighting significant progress toward its mission of a new kind of health care for a healthier community, while providing care to a record number of patients. Last year, Trillium Health Partners expanded partnerships in the community, innovated using virtual care and AI, and became one of the first hospitals in Canada to include socioeconomic data analytics into performance reporting to address long-standing disparities.

Serving one of the fastest-growing and most diverse communities in Canada, the hospital supported more than 1.8 million patient visits, 69,000 surgeries, and 8,971 births last year alone — continuing its commitment to care that is easy to access, personalized, and truly reflective of the people it serves.

“At Trillium Health Partners, we’re building a connected, personalized, and proactive system that brings care to the patient — not the other way around,” said Karli Farrow, President and CEO of Trillium Health Partners. “I want to express my deep gratitude to our team, whose dedication, compassion, and courage continue to shape the care we provide, and to our community partners for their shared commitment to better health.”

As part of its focus on equity, Trillium Health Partners began using socioeconomic data to better understand and address gaps in access to care. This leading practice will amplify Trillium Health Partners’ ability to advance health equity in the community. Armed with the knowledge that, in fiscal year 2024–25, patients at the hospital from the poorest neighbourhoods were 4.3 times less likely to receive breast cancer screening than those from wealthier areas, a grassroots initiative was launched — organizing hundreds of screenings, many for the first time, in collaboration with community partners.

Key highlights of the 2024–25 Annual Community Report include:

- A landmark donation from the Shah Family Foundation, paving the way for Ontario’s first purpose-built hospital dedicated to women’s and children’s care — named the Shah Family Hospital for Women and Children. A first of its kind in Ontario, the Shah Family Hospital for Women and Children will provide specialized care for all people and families accessing reproductive, gynecological, paediatric, and postpartum care, in a safe, inclusive and connected care environment. In preparation, work is underway to integrate all inpatient women’s and children’s services at the Credit Valley Hospital later this year.
- Progress on Trillium HealthWorks, Canada’s largest health infrastructure renewal project. More than 400 clinical and technical team members shared insights to help design people-centred, inclusive and state-of-the-art spaces as we embark on building The Peter Gilgan Mississauga Hospital and the Shah Family Hospital for Women and Children.



@THP\_Hospital, @THP\_Foundation



[www.thp.ca](http://www.thp.ca)



@trilliumhealthpartners

**Contact Us:**

THP Communications & Public Affairs – [Public.Affairs@thp.ca](mailto:Public.Affairs@thp.ca)

THP Foundation - [foundation@trilliumhealthpartners.ca](mailto:foundation@trilliumhealthpartners.ca)

Trillium HealthWorks – <https://trilliumhealthworks.ca/>

- Launched a Capacity Command Centre in partnership with Ontario Health and the Mississauga Ontario Health Team (Mississauga Health) to unlock the equivalent of two full inpatient units by reducing unnecessary admissions and improving patient flow during the respiratory surge season.
- Continued to grow the THP@home program, supporting over 1,000 patients in safely transitioning from hospital to home or community with the appropriate supports in FY 2024–25. This helped save approximately \$10 million, freed up the equivalent of 35 hospital beds, and preserved 5,600 hospital bed days.
- Conducted 380 virtual consultations with our specialists through the Community Paramedicine Program, a partnership with Peel Regional Paramedic Services that helps older adults (65+) receive care in the comfort of their homes, avoiding unnecessary emergency department readmissions.
- Launched AI for Better Health to address real-world health care challenges, apply AI safely and effectively, and improve quality and the patient experience.
- Recognized for the third consecutive year as one of Canada's Top 40 research hospitals, with an ongoing commitment to teaching, mentorship, and training the next generation of health care providers.
- Raised \$86 million from over 126,000 donors, including historic gifts from the Shah Family Foundation and the Singh family to support women's and children's health, and workforce wellness.

"We are profoundly grateful for the exceptional generosity of our community," said Caroline Riseboro, President & CEO of Trillium Health Partners Foundation. "Their support plays a vital role in achieving these milestones and advancing our mission to create a new kind of health care for a healthier community."

#### **Trillium Health Partners by the Numbers (2024-25):**

- 1,891,594 patient visits
- 69,632 surgeries
- 8,971 births
- 17,550 people
- 506 nurses hired
- 155 physicians hired
- 1,761 nursing students
- 791 medical learners
- \$86 million raised for Trillium Health Partners
- 126,000 donations made by generous community and supporters

Read the Trillium Health Partners 2024–25 Annual Community Report [here](#).

The Trillium Health Partners Foundation Annual Report is available [here](#), and the Institute for Better Health's Annual Report can be accessed [here](#).



@THP\_Hospital, @THP\_Foundation



[www.thp.ca](http://www.thp.ca)



@trilliumhealthpartners

#### **Contact Us:**

THP Communications & Public Affairs – [Public.Affairs@thp.ca](mailto:Public.Affairs@thp.ca)

THP Foundation - [foundation@trilliumhealthpartners.ca](mailto:foundation@trilliumhealthpartners.ca)

Trillium HealthWorks – <https://trilliumhealthworks.ca/>

**About Trillium Health Partners**

Trillium Health Partners is one of the largest community-based hospital systems in Canada. Comprised of the Credit Valley Hospital, the Mississauga Hospital and the Queensway Health Centre, Trillium Health Partners serves the growing and diverse populations of Mississauga, West Toronto, and surrounding communities. Trillium Health Partners is a teaching hospital affiliated with the University of Toronto, an associate member of the Toronto Academic Health Science Network and a proud member of the Mississauga Ontario Health Team (Mississauga Health).

**About Trillium Health Partners Foundation**

Trillium Health Partners Foundation is dedicated to raising the critical funds needed to address the highest priority needs of Trillium Health Partners, the largest community-based hospital network in Canada. For more information, please visit [trilliumgiving.ca](https://trilliumgiving.ca).

For more information, please contact:

Priyanka Nasta

Senior Communications Advisor

Cell Phone: (437) 237-2400

Email: [Priyanka.Nasta@thp.ca](mailto:Priyanka.Nasta@thp.ca)



@THP\_Hospital, @THP\_Foundation



[www.thp.ca](https://www.thp.ca)



@trilliumhealthpartners

**Contact Us:**

THP Communications & Public Affairs – [Public.Affairs@thp.ca](mailto:Public.Affairs@thp.ca)

THP Foundation - [foundation@trilliumhealthpartners.ca](mailto:foundation@trilliumhealthpartners.ca)

Trillium HealthWorks – <https://trilliumhealthworks.ca/>