

# Media Statement

## Trillium Health Partners to launch new digital health record system to improve patient care

Mississauga, Ontario (Tuesday, October 6, 2020) - On October 10, 2020, THP will launch a new, modern digital health record that will improve patient care and help us fight COVID-19. The new system will provide seamless access to patient information through one point of access, across all of THP's sites, which will improve our ability to provide high quality, exceptional care.

THP partnered with Epic Systems (Epic), an industry leader in electronic health record software. Epic has implemented its system in hundreds of hospitals worldwide and several in Canada.

The Epic system will improve the experience for patients and users by allowing care providers to exchange information at the point-of-care in real time and access integrated clinical information about patients quickly and easily to make important health care decisions. It will also standardize and automate tools and processes to improve safety, quality, efficiency, reliability and avoid duplicate documentation.

THP was set to go live with the new system on July 25, 2020. In March, the decision was made to pause the project and focus on responding to the COVID-19 pandemic.

The global pandemic highlighted the relevance of the new Epic system for this hospital. THP's experience with COVID-19 has reinforced the needed benefits of the new system for patients, providers and staff, and hospital operations, even more urgently as we manage a second wave of patients with COVID-19. To support this important transition at go live THP is applying all safety precautions including additional staff support as well as key protections against COVID-19.

Patient care remains THP's number one priority. During go live, patients will receive the same safe, high quality care. Thank you to all patients, families and the community for your patience as we transition to a faster, safer and better way to manage your health record. For more information, visit: [thp.ca](http://thp.ca).

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