
NEWS RELEASE

Trillium Health Partners Integrates New Patient Portal *MyChart* at all Sites

September 19, 2023 (*Mississauga, ON*) – Trillium Health Partners (THP) is introducing *MyChart*, a secure patient portal, for patients to access their personal health information. *MyChart* empowers patients to be better informed about their health, allowing them to make better decisions with their care teams. *MyChart* is part of THP's Epic System (Epic), an industry leader in electronic health record software.

In 2020, THP launched Epic, to help improve the health care experience for patients and users by allowing care providers to exchange information in real-time at the point-of-care and access integrated clinical information about patients quickly and easily to make important health care decisions. Integrating *MyChart* is the next step in enhancing the patient experience and allows patients and families to actively participate in their health care. Accessible through mobile phone, tablet or computer, patients who create a *MyChart* account can:

- Update personal information
- Attend video appointments
- View test results
- View upcoming appointments
- List medications, allergies, and immunizations
- Check-in online for appointments
- See notes and summaries from clinic and hospital visits
- Setup "proxy" access to add children or family members' health care information, and more.

THP takes great care to ensure health information is kept private and secure, and access to information in *MyChart* is controlled through secure activation codes, personal usernames and passwords.

THP is committed to creating a new kind of health care for a healthier community, which means caring for patients as individuals with unique, personal needs. Effective collaboration enables patients and families to be active participants in their care, and *MyChart* helps to further this goal by allowing patients to feel better informed about their health, have more impactful conversations with care providers, and play a more active role in tracking, updating and engaging with their healthcare information.

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